



300 Blank Street
P.O. Box 770
Bluefield, WV 24701

July 14, 2003

Mr. David Foster
Regulatory Manager
Tennessee Regulatory Authority
460 James Robertson Parkway
Nashville, Tennessee 37243-0505

Dear David:

RE: Tariff Number 2003-593

Enclosed are an original and three copies of the following tariff page.

Citizens Telecommunications Company of Tennessee
GENERAL CUSTOMER SERVICES TARIFF

Section 3 First Revised Page 4

On June 11, 2003, Frontier filed tariffs to add clarifying language in the tariff for County-Wide Calling and for the exchange of local traffic between Frontier and other TSP (Telephone Service Providers). The filing was suspended by the TRA. After further review of this issue with TRA Staff we are submitting revised language.

An additional copy of this letter is also enclosed. Please date stamp and return it in the enclosed stamped, self-addressed envelope.

If you have any questions relative to this filing, please call John Martin at (304) 325-1526 or myself at (304) 325-1216.

Sincerely,

J. Michael Swatts
State Government Affairs Director

Enclosure

C: Timothy Phillips, Esq.

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T.R.A. DOCKET ROOM JUL 15 2003

TO RE-MARTIN AUTHORITY
TELECOMMUNICATIONS DIVISION

DOCKET # 03-00411

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GENERAL CUSTOMER SERVICES TARIFF

Citizens Telecommunications Company of Tennessee

First Revised Page 4

S3. Basic Local Exchange Service (Continued)

S3.2 Monthly Exchange Rates (Continued)

(C) Continued

(1) Exchange Service Line - The serving central office line equipment and all the Company plant facilities up to and including the Company-provided Network Interface Device. These facilities are Company-provided and maintained and provide access to and from the telecommunications network for message toll service and for local calling appropriate to the tariffed use offering selected by the customer.

(D) The rates specified herein also entitle customer to an unlimited number of messages to all stations located within the geographic boundaries of the county in which the customer resides. Toll-free countywide calling is not applicable for sent paid coin, pager numbers, cellular numbers, remote call forwarding numbers, foreign exchange numbers, WATS, 800, 900/976, and 700 types of calls. (C) (C)

To the extent that an originating or terminating exchange is split between two or more counties, only those stations located within the same county may be called without incurring toll charges. Many exchanges can be called to some degree on a toll-free intracounty basis, but not completely on a toll-free basis, i.e., the exchange is split between counties.

County-wide calls originated by a Frontier customer which are carried by an IXC (Interexchange Carrier) via 1+ dialing and terminate to a customer of another Local Exchange Company (LEC) or a Competitive Local Exchange Carrier (CLEC) that is not participating in County-wide Calling (code not available in the TAR code database) will be rated and billed at the applicable toll charge. Any Frontier customer who is billed for an intra-county call of this type who notifies Frontier of the billing error will receive credit for the associated toll charges if Frontier is the billing agent for the IXC involved. At the time credit is issued Frontier will notify the TRA of the billing violation caused by non-compliance of the terminating LEC or CLEC so the TRA can take proper corrective action. (N) (N)

Issued: June 13, 2003

Assistant Vice President
Regulatory and Carrier Services
Citizens Telecommunications Company
Bluefield, West Virginia

Continued
Effective: July 14, 2003